

About UnitedHealthcare

UnitedHealthcare® is a health care services organization. It is dedicated to making the most of people's health to improve their quality of life. And to create the greatest impact. Whether the goal is to get healthy, stay healthy or manage a condition, UnitedHealthcare offers a complete line of health care services. UnitedHealthcare works with, guides and educates people. It empowers them to choose healthy behaviors that last. UnitedHealthcare helps more than 61 million Americans live a healthy lifestyle. This makes it the nation's largest health and wellness company.

Contact us today

If you have questions or would like to learn more about Reproductive Resource Services, please call **1-866-744-4626**.



This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through the nurse support service is for informational purposes only and provided as part of your health plan. The nurse cannot diagnose problems or recommend treatment and is not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. This nurse support service is not an insurance program and may be discontinued at any time. The Centers of Excellence (COE) program providers and medical centers are independent contractors who render care and treatment to health plan members. The COE program does not provide direct healthcare services or practice medicine, and the COE providers and medical centers are solely responsible for medical judgments and related treatments. The COE program is not liable for any act or omission, including negligence, committed by any independent contracted healthcare professional or medical center.

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Reproductive Resource Services

Infertility Centers of Excellence



We're there when you need us

Our mission is simple: to help you get the right care, at the right place, at the right time, and to provide you with information to make the right choices for you. Reproductive Resource Services (RRS) offers you reproductive education and guidance through nurse consultants, and access to infertility treatment through our Centers of Excellence (COE) clinics.

Information is your first step toward the right care

Our RRS nurses can answer your infertility questions and provide you with the education you need to help make an informed decision. In addition, the nurse will provide you with information about our RRS COE infertility clinics to help you determine a course of action for infertility diagnosis and treatment.

Infertility Centers of Excellence provide quality outcomes

RRS carefully evaluates all infertility clinics in our COE network and conducts annual reviews to make sure they maintain strict standards of excellence to help optimize quality outcomes. The evaluation process is extensive, and includes the following criteria:

- A proven track record of successful clinical outcomes
- Comprehensive reproductive services
- Physician credentials and experience
- Facility operations and staffing
- Industry accreditation and affiliations

How RRS benefits you

- **Education** — straightforward information about clinical and non-clinical infertility issues and treatment, including information on clinics and physicians
- **Support** — from an experienced RRS infertility nurse who can help you make informed decisions
- **Access** — to our RRS infertility COEs
- **Coverage** — for care at infertility clinics that have passed our best-practice evaluation criteria. These centers are known for high pregnancy rates and a reduced risk of multiple births, resulting in quality outcomes.

How to access service

1. You should call RRS to enroll prior to seeking infertility treatment services to receive plan benefits. Call RRS toll-free at **1-866-774-4626**.
2. We will assign you an RRS nurse consultant to review your care needs and help you select an approved COE provider.