



Serving Employees and Retirees of School Districts in Sayville, Smithtown, South Country, Three Village

Spring 2014 BULLETIN March 2014

Prescription Drug Coverage

Catamaran Rx – Everyone should have received their new prescription drug cards from Catamaran Rx. The same card is used for dependent coverage. If a new ID card is needed for a dependent, one can be ordered by calling Customer Service. The Customer Service number is 877-633-4461. Medicare Part D (EGWP) members should call 855-253-3270. Members can log onto mycatamaranrx.com and after registering, can print a temporary ID card to bring with them to the pharmacy.

In addition, to access the service form for Mail Order prescriptions, members can log onto the MycatamaranRXwebsite:
<https://informedrx.rxportal.sxc.com/rxclaim/portal/memberMain>

There you may select “More Info” from the top tabs and click on Forms/Documents. You may download or print the mail order service form from the website. The form allows credit card information to be entered and stored for future orders.

SSEHP Premium Information Effective July 1, 2014

As a health plan we work very hard to provide you with premiums that are competitive to comparable health plans in our area, while still offering you and your family with the greatest access to quality health care.

On July 1, 2014 the following new monthly premiums will become effective for July 1, 2014 – June 30, 2015:

- Individual coverage: \$916.39
- Family Coverage: \$1,931.58

- Individual only with Medicare primary coverage: \$526.92
- Family coverage with one member Medicare primary: \$1,530.66
- Family coverage with two Medicare primary: \$1,179.84

Please note: The percentage of premium that you pay is dependent upon your current contract with your district.

Attention – Pre 65 Members !!!

You must begin your Medicare enrollment at least 3 months prior to the birthday month in which you turn 65. In order to ensure a smooth transition, you must provide a copy of your Social Security card to the Benefit Coordinator in your district. This copy should be received by them at least 60 days prior to the first of the month in which you turn 65. Failure to do so may result in a reduction of both medical and drug coverage.

Chiropractic Benefit Change Effective July 1, 2014

Effective July 1, 2014 there will be no out of network coverage for chiropractic care. The benefit in-network continues to be covered at a \$ 30.00 copay per visit.

New Program Offerings Available To SSEHP Membership

Sherpa is a UnitedHealthcare program that offers a designated customer service team to help enrolled cancer patients with non-clinical issues such as insurance questions and claims, while providing advocacy and empathy along the way. The goal of the Sherpa program is to provide cancer patients

with assistance in navigating a health care system that is complicated and can be difficult to understand.

Sherpa is available to cancer patients early in the treatment cycle and supports them throughout their entire treatment. Members with claims indicating a treatment code for radiation treatments, chemotherapy or cancer pharmaceuticals are eligible. Sherpa offers the following services to eligible UnitedHealthcare members.

- A designated customer service (Sherpa) team to help resolve their questions or issues.
- Appointment scheduling assistance to better fit the patient's schedule.
- Setting up a conference call with clinical and claim experts if needed.

UnitedHealthcare has a new discount program available for members who may need to purchase hearing aids.

HealthInnovations hearing aids are custom programmed to fit each person's unique needs. Members can call toll-free 1-866-926-6632 9 a.m. – 5 p.m. CT Monday – Friday to place an order or to get more information.

SSEHP WEBSITE

Please take a moment to review our SSEHP website at www.ssehp.org. We are encouraging all members to register on the site in order to receive important notices as soon as they become available. You can also view past bulletins, our summary plan description, helpful documents on free programs and services, and more!

SSEHP's Health Advocate Program

SSEHP implemented Health Advocate a number of years ago to help members navigate the health care system. The service team of Health Advocate is

there to answer any questions you might have about your healthcare, from understanding bills, making appointments, recommending doctors or acting as your liaison with UHC or Catamaran. With Health Advocate, you have your own Personal Health Advocate, typically a registered nurse, supported by a team of administrative experts and medical directors. You can have the confidence in knowing that the entire Health Advocate team is working on your behalf to help and represent your needs.

Our offering of Health Advocate clearly relates to our interest in making certain that SSEHP members have the best possible healthcare. We believe that you and your family will greatly benefit from this valuable service. For help with a problem, just call Health Advocate at 1-866-695-8622 (toll-free).