

HEALTH ADVOCATE

As part of your SSEHP benefits, we are pleased to offer the services of **Health Advocate**, to our employees, retirees and their families. Health Advocate is designed to help handle healthcare and insurance related issues by cutting through the red tape and barriers that so often create frustration and problems.

You will have an Advocate at your side

With Health Advocate, you will have access to a Personal Health Advocate, typically a registered nurse, supported by medical directors and benefits and claims specialists. You will have the confidence in knowing that the entire Health Advocate team is working on your behalf to help you and represent your needs.

Here is just a sample of the many services you will now have readily available to you with Health Advocate:

- Help finding the right doctors and hospitals
- Help obtaining services for your elderly parents and parents-in-law
- Help scheduling appointments, especially with hard-to-reach specialists
- Help when faced with serious illness or injury
- Help securing second opinions
- Help obtaining cost comparisons for procedures
- Help with insurance claims and billing issues
- ...and much more!

One of the other unique features of Health Advocate is that your extended family can use these special services as well. In addition to you, your spouse and dependent children, your parents and parents-in-law are also be covered under this program

About Health Advocate

It should be noted that Health Advocate does not provide health insurance or medical coverage. Their program is not a substitute for SSEHP. Rather, Health Advocate complements your basic health coverage by facilitating your interaction with healthcare providers and insurers.

Our decision to offer Health Advocate clearly relates to our interest in making certain that our employees have the best possible healthcare. We believe that you and your family will greatly benefit from this valuable service.

Just call Health Advocate at 1-866-695-8622 (toll free)

